



ALWAYS BREWING.

To Whom It May Concern:

I think extremely highly of Ryan Arciero, and therefore it is my great pleasure to write a letter of recommendation on her behalf. As the General Manager here at Rock Bottom Orland Park, I have known Ryan for a little over a year and feel that he would be an asset to any team.

Ryan demonstrates an incredible initiative and a strong dedication. Ryan is a genuinely nice person with a great attitude and has received numerous compliments from guests due to his service. Ryan won newcomer of the year at our Restaurant, a very highly regarded yearly title as well as Employee of the month June of 2013.

Ryan leads by example and many people here find his enthusiasm and dedication both inspiring and motivating. As part of the Rock Bottom team, Ryan has worked hard to build authentic relationships with the other employees and guests. His efforts have created a happier and more productive team. He has many guests who come in specifically for him and his absence in our restaurant will be truly felt and he will be missed by all.

I believe Ryan exhibits many of the qualities that are essential to any job or for a student continuing in their education. I highly recommend Ryan and hope that you will carefully consider his application.

Sincerely,

A handwritten signature in black ink, appearing to read "Roberta Bailey". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Roberta Bailey
General Manager
Rock Bottom Restaurants, Inc
16156 S. LaGrange Road
Orland Park, IL 60467